



19 ANNUAL 20 REPORT





ABOUT US

Open Door Group is a non-profit organization built on the fundamental belief that everyone has the ability to succeed. We have been serving communities across British Columbia since 1976. Today, we continue to provide client centered employment and skills development services to individuals and businesses to build strong workforce ecosystems and thriving local communities.

OUR MISSION

Opening doors to lifelong learning and career success.

OUR VISION

Meaningful skills and careers for everyone.

MESSAGE FROM THE CHAIR & CEO

At the end of 2019, Open Door Group (ODG) was well on its way to completing the change process that had begun with the acquisition of new employment contracts in British Columbia. We were poised to continue the momentum of 2019 into the new year. COVID-19 changed everything in March 2020. In the space of one week at the end of March, with continued commitment to client support and access to services, ODG closed all its offices and began providing 100% virtual services to its customers. This was a remarkable achievement. On June 1, ODG started delivering a mix of in person and virtual services and has since been operating under a "new normal". This new normal will likely be the new future, as ODG pivots to enhance service options through a variety of delivery channels.

All in all, ODG's ability to continue all services to its customers in this unprecedented time is largely due to the amazing commitment and flexibility of staff, service delivery partners, the management team, board members, and the people we serve. By providing secured funding, our government partners have been instrumental in allowing ODG to continue uninterrupted services. We are sincerely grateful for everyone that has and continue to go above and beyond during this very difficult year.

When and what the post-pandemic future looks like is not clear. However, ODG remains committed to seeking innovative solutions as the need arises. We also remain committed to ensuring our invaluable, dedicated, and loyal staff receive the support and resources they need to continue their exemplary work.

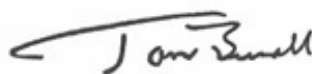
Together, we will emerge from 2020 with renewed strength and determination to continue our mission of making a difference in the lives we touch and supporting all people to succeed.

Respectfully yours,



JOHN LI

Board Chair



TOM BURNELL

Chief Executive Officer

OUR YEAR IN REVIEW



1,406

PEOPLE FOUND EMPLOYMENT
THROUGH OPEN DOOR GROUP

WHO WERE SOME
OF OUR CLIENTS?

32%

YOUTH

27%

PERSONS WITH
A DISABILITY

16%

IMMIGRANTS

12%

INDIGENOUS

592

PEOPLE ACCESSED
THE THRIVE
PROGRAM



86% PARTICIPANTS
REPORTED INCREASED
CONFIDENCE



92% PARTICIPANTS
GAINED PERSONAL
DEVELOPMENT SKILLS



14,945

POUNDS OF PRODUCE
HARVESTED AT GARDENGATE
AND DONATED TO THE LOCAL
COMMUNITY

FINDING SUCCESS THROUGH CONFIDENCE

After having a long-term role at a senior level in Vancouver, Jackie* had moved to a smaller town and found it challenging to find an equivalent job close to her new home. Many of the jobs that suited her skills were in the city and she wanted to avoid a long commute. Jackie came to WorkBC looking for assistance with her job search and to explore training opportunities in a new industry. Rather than obtaining training in a new industry, Jackie received support and guidance in her job search strategy and career development, from learning how to optimize her resume, cover letter, and LinkedIn profile to working on her interview skills. Jackie's employment advisor worked with her in learning the value of the skillset she already possessed that could easily transfer to other industries, and the value of have confidence and marketing oneself. Once Jackie began her job search with a new strategy under her belt, she found greater success than she thought possible.

“ This role is exactly where I want my career to go... I truly could not have attained this position if it wasn't for all of the support and training I received from you and the WorkBC team (there were over 200 applicants!). You have given me the required tools to prepare a cover letter and resume that gets noticed and confidence in explaining who I am and why I should be hired in the interviews. Also, I had the confidence going in to successfully negotiate a higher salary! I think there is a misconception that the WorkBC programs are only for "blue-collar" type positions. It needs to be better known that your program is for everyone. ”



BREAKING GROUND AT GARDENGATE

After nearly a year of fundraising, Gardengate officially broke ground on the new Gardengate Learning Centre. The program has been operating out of a 700 sq ft. space since 2000 that is largely unusable during winter months due to lack of heat. In addition to program participants, over thousands of people from the community visit Gardengate each year. At 2200 sq ft, the new facility will more than triple in size. The expansion will allow more people to participate in the program. With the new addition of a commercial kitchen, the program gives participants the opportunity to cultivate more skills such as cooking, carpentry, sales, marketing and machine maintenance.

OUR LOCATIONS

Head Office

900 - 1200 Burrard St.
Vancouver, BC

T: 604-872-0770 F: 604-873-1758
E: info@opendoorgroup.org

www.opendoorgroup.org

Vancouver & Sea to Sky

Vancouver East Hastings WorkBC Centre

134 East Hastings St.
Vancouver, BC
T: 604-334-6372

Vancouver Burrard WorkBC Centre

900 - 1200 Burrard St.
Vancouver, BC
T: 604-334-6372

Vancouver VCC WorkBC Centre

200- 250 West Pender St.
Vancouver, BC
T: 604-873-1758

Thrive

200- 250 West Pender St.
Vancouver, BC
T: (604) 872-0770

Sechelt WorkBC Centre

5674 Cowrie St.
Sechelt, BC
T: 604-885-3351

Squamish WorkBC Centre

302 - 37989 Cleveland Ave.
Squamish
T: (604) 639-1743

Kamloops - Thompson

Kamloops North WorkBC Centre

795 Tranquille Rd.
Kamloops, BC
T: 250-377-3670
ext. 5541

Kamloops South WorkBC Centre

210 - 450 Lansdowne St.
Kamloops, BC
T: 250-377-3670
ext. 5542

Gardengate

915 Southill St.
Kamloops, BC
T: 250-554-9453

Chase WorkBC Centre

822 Shuswap Ave
Chase, BC
T: 1-800-763-1681