

A close-up photograph of a blue-painted wooden door with a classic six-panel design. A brass knocker is mounted in the center of the door. The background is a solid dark blue color.

open
door
group

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group

INSPIRATION
AT WORK

2020 - 2021
Annual Report

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About us

At our core, we are an organization about people. From the clients and employers that we work with to the amazing people who work here, from our tireless community partners to our generous funders, we are dedicated to building genuine and collaborative relationships that support meaningful work for everyone.

Vision

Meaningful skills and careers for everyone.

Opening doors to lifelong learning and career success.

To achieve its mission, Open Door Group assists people to prepare, obtain, and sustain meaningful careers and to support people in the pursuit of lifelong learning.

Mission

Our Values

Achieving success
Solutions Focused
Respect for People
Being Authentic
Striving for Excellence
Being a Cohesive team



Message from the Chair & CEO

While 2020-2021 continued to be a very difficult year for everyone, our staff, remarkably, became stronger and as a united group continued to open doors to improve lives through employment, learning and more. We are grateful and appreciative of the dedication and excellent service that staff have provided over the past year.

Outstanding Achievements in 2020-2021

While responding to the worldwide pandemic was all consuming, there were several noteworthy achievements this year, including:

- Recognition as one of the top employers in Canada (#38) and as one of the Best Workplaces in BC and one of the Best Workplaces for Giving BC.
- ODG's 4th-Three Year CARF Accreditation.
- Construction of a purposed built Gardengate Learning Centre that was 10 years in the making.
- Implementation of the on-boarding projected, focused on providing a comprehensive orientation and training to new employees.

We are very grateful to our government partners, who not only provide fiscal support but are truly in the business of making a difference in people's lives. We are grateful to our volunteer board of directors who always go beyond the call of duty. This year two longstanding Board members are stepping down, Michael Kierszenblat and Brian Johnston. We would like to thank them for their amazing service over many years.

In closing we remain committed to ensuring our steadfast staff and community partners are safe and have the resources to continue their exemplary work. We are looking forward to a more "normalized" environment in 2022 and to build even stronger programs and services.

Respectfully yours,



Bill Rana
Chair



Tom Burnell
Chief Executive Officer

We opened doors for hundreds of people...

Vancouver
City Centre
358

Kamloops -
Thompson
491

Sea To Sky
133

Total of 982 people found employment through our WorkBC program in 2020-2021.

"Operating a business is challenging at the best of times, but never before has the economic landscape been so rocky and so unpredictable as it has been during the Covid-19 pandemic. Without help from the Work BC Wage Subsidy program, our company would not be able to hire the necessary staff or bring back laid-off workers this year. The online application process was refreshingly uncomplicated and speedy, the staff at the local WorkBC office took care of all the details and paperwork, and we ... well, we got back to work, which was the best feeling in the world."

Barry Warr - Owner - Funktional Electric

Thrive

Our Thrive program promotes wellness and recovery through personalized leisure and education activities. Whatever your goals and interests, we will work one-on-one with you to foster personal growth, develop skills, and form social connections.



This season, the Thrive Garden plots have been tended to with love and care by various community members and we could not have done it without you! Thank you to the countless folks who named the garden plots, made signs, painted rocks, watered, harvested and lent a keen eye to keep our produce protected. Each and every herb and leafy green was grown with love!

Breaking down barriers

CAREER PATHWAYS TO SUCCESS PROGRAM HAS OFFICIALLY LAUNCHED!

The focus of the program is to support people with disabilities to gain confidence, tools, and resources to pursue their career dreams.

The free 8 Week innovative program officially launched in 2021.



Gardengate

The expansion project for the Gardengate Training Centre has officially completed! The program had been operating out of a 700ft space since 2000 that was largely unusable during winter months due to lack of heat. The space expansion will allow more people to participate in the program. As well, with the new addition of a commercial kitchen, the program gives participants the opportunity to cultivate more skills such as cooking, carpentry, sales, marketing and machine maintenance.

Robert Wright, manager of the program said: "People come to Gardengate to learn, collaborate, purchase produce and connect with the community. Personal wellness and community wellness go hand in hand. Participants leave Gardengate with improved self esteem, greater self sufficiency and vocational skills that prepare them to enter (or re-enter) the workforce."



16,574 lbs of produce harvested by Gardengate participants

50 people accessed the Gardengate program



Ali's Story

Ali was diagnosed with Muscular Dystrophy – a chronic disease that has had a profound effect on his life, most prominently his physical abilities.

Ali was originally working in the pharmaceutical field. When he was diagnosed with muscular dystrophy, this meant that he could no longer meet the requirements of maneuvering in small spaces or using his hands for the delicate handling of medications and therefore needed to rethink his passion and career path in pharmacy.

Despite this, Ali was not discouraged in his employment journey and was motivated to achieve his employment

goals, recognizing that many of his skills were transferable and that becoming a counsellor could be a good fit for him.

In January 2022, Ali was thrilled to start his online program. He was connected with WorkBC Assistive Technology services to address his needs before his program start date just before the pandemic began.

“ During quarantine I was spending all my time in front of my computer. Without the computer and comfortable desk, I wouldn't have been able to join online school. The equipment was crucial in enabling me to finish the program on time. After graduating from my OST program, I was ready to start looking for a job in the counseling field. My case manager at WorkBC was very supportive in my search, from guiding me in writing a strong cover letter and resume, to helping me search for practicum placements. I ended up receiving two job offers in one month! I received my first Canadian paycheck from my counseling job last July. My proudest moment was then I went to the Ministry to request for them to stop my PWD income since I am now employed. I am so grateful for WorkBC, assistive technology, and all the staff members who supported me on my journey to success!”

--- Ali.

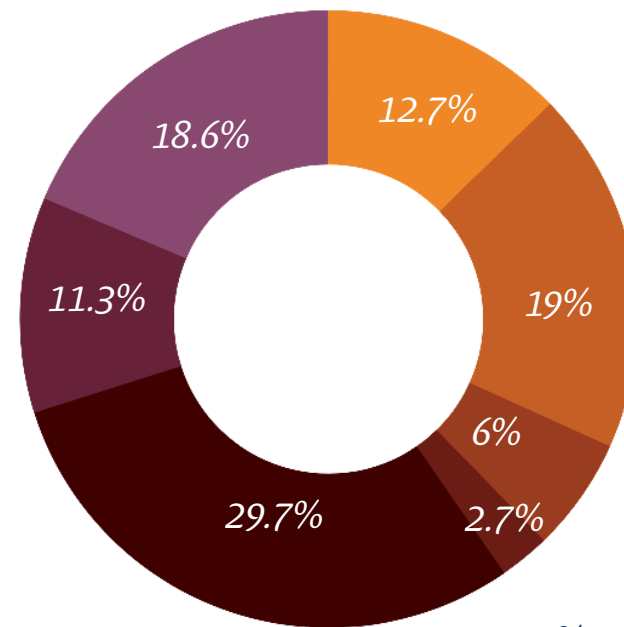


1,203

People found employment through ODG programs in 2020-2021.



Who are our clients?



587

Individuals accessed Thrive in 2020/2021

OPPORTUNITIES FUND

231

people that found employment through **Opportunities Fund** in 2020/2021

New home!!!
In May 2021, Thrive office opened up doors in the Vancouver- Fairview neighbourhood in a beautiful heritage house.



221 JOBS IN DEMAND

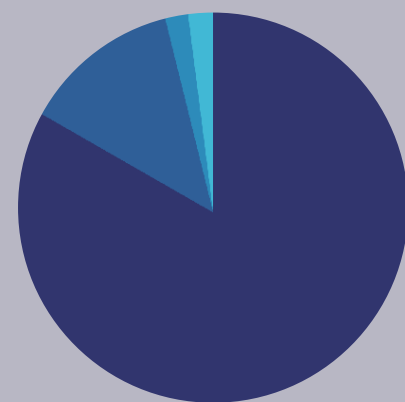
people that found employment through **JOBS IN DEMAND** in 2020/2021

FINANCIAL PERFORMANCE

REVENUES	2021		2020	
Program Revenue	\$19,900,168	83.3%	\$20,398,169	83.4%
Infrastructure Fees	3,067,818	12.8%	3,668,683	15.0%
Project Income	441,954	1.8%	431,335	1.8%
Interest and Other	479,585	2.0%	\$(47,682)	-0.2%
TOTAL INCOME	\$23,889,525	100%	\$24,450,505	100%

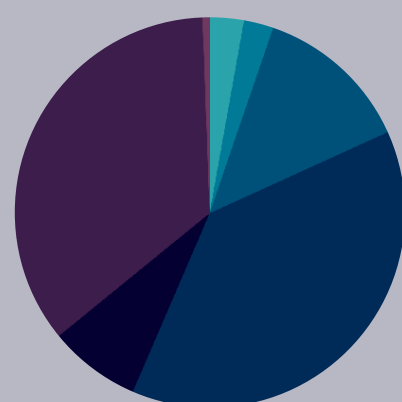
EXPENDITURES	2021		2020	
General and Administrative	\$623,086	2.8%	\$594,967	2.6%
Furniture and Equipment	540,950	2.4%	323,409	1.4%
Infrastructure Expenditures	2,871,491	12.9%	3,668,683	16.3%
Program Expenditures	8,493,112	38.3%	8,892,047	39.5%
Property Expenditures	1,696,078	7.6%	2,023,722	9.0%
Salaries and Benefits	7,836,376	35.3%	6,914,364	30.7%
Staff Expenditures	130,642	0.6%	97,159	0.4%
TOTAL EXPENDITURES	\$22,191,735	100.0%	\$22,514,351	100.0%

REVENUES



- Program Revenue 89.8%
- Infrastructure Fees 7.7%
- Project Income 0.1%
- Interest and Other 2.4%

EXPENDITURES



- Salaries & Benefits 33.1%
- Property Expenditures 8.0%
- Program Expenditures 42.4%
- Infrastructure Expenditures 9.3%
- Furniture & Equipment 0.7%
- General & Administrative 3.9%

LOCATIONS

Head Office Vancouver

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T: 604-872-0770
E: info@opendoorgroup.org

Vancouver & Sea to Sky

Vancouver Thrive
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Vancouver, BC, V6H 1C5
T: 604-876-0773
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**Vancouver VCC
WorkBC Centre**
200-250 West Pender Street
Vancouver, BC, V6B 1S9
T: 604-334-6372

**Vancouver East Hastings
WorkBC Centre**
134 E Hastings St
Vancouver, BC V6A 1N6
T: 604-334-6372

**Vancouver Burrard
WorkBC Centre**
900-1200 Burrard Street
Vancouver, BC V6Z 2C7
T: 604-334-6372

**Squamish
WorkBC Centre**
#302 - 37989 Cleveland Ave
Squamish, BC V8B 0A8
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**Sechelt
WorkBC Centre**
5674 Cowrie St.
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Kamloops - Thompson

**Kamloops North
WorkBC Centre**
795 Tranquille Road
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**Kamloops South
WorkBC Centre**
210 - 450 Lansdowne Street
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Gardengate
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